# Angela Ann Sullivan MA, LPC, CRAADC, NCC 1212 SW Luttrell Rd, Ste A Blue Springs, MO. 64015 Office phone: 816-229-2760

healthychangescounseling.com

**OBJECTIVE:** To align my passion for advanced strategies with a progressive, professional organization where I can motivate and direct individuals, families, providers, and/or groups to lead productive lives through execution of successful plans and interventions.

### **PROFESSIONAL QUALITIES:**

- Testified as an expert witness in court on several occasions.
- Accomplished mentor and coach to new professionals entering the field.
- Advanced understanding and application of evaluation and assessment approaches.
- Demonstrated knowledge and experience with building individualized treatment plans.
- Advanced listening skills which aide in effective decision making and problem solving.
- Experienced and proven at launching new therapeutic programs as part of an extended care team.
- Successful at achieving completed documentation through advanced organization skills.
- Advanced written and communication skills.
- Demonstrated ability to acquire and apply knowledge rapidly.
- Independent; work with minimal supervision and contribute to a team.
- Superior at multitasking and time management skills.
- Exemplary people management skills

#### **EXPERIENCE:**

Changes Counseling and Mediation, Blue Springs, MO

September 2004-Present

Owner, Director, Licensed Professional Counselor, Certified Reciprocal Advanced Substance Abuse Counselor

- Successfully grew private practice specializing in substance abuse, marriage and family, depression, anxiety, and other unique areas of need.
- Have maintained a client base through effective marketing, insurance referrals, and word of mouth referrals.
- Controls and leads all aspects of business development including budgeting, billing, scheduling, and documentation requirements.
- Established a loyal client base through providing highly effective counseling services.
- Developed and customized reports and documentation forms to comply with Medicaid requirements and other insurance requirements. Knowledgeable in coding and billing procedures.
- Supervised interns coming into the field of Counseling.
- Provide mediation services for local family courts.

## Comprehensive Mental Health, Independence, MO

May 2014-July 2015

**Outpatient Therapist** 

- Experienced in Cerner Behavioral Health (formerly Anasazi) including training new providers.
- Counsel persons of various backgrounds and personality types in order to help them achieve a higher quality of life.
- Counsel chronically mentally ill patients and work closely with crisis management team in order to keep people out of hospitals.
- Complete necessary documentation, assessments, and recommendations, for the benefit of the individual.

- Abide by all professional, certification, and corporate ethical standards in performance of duties.
  Documents clinical services within 24 hours of client contact. Documentation meets all appropriate HIPPA and Medicaid/Medicare guidelines.
- Manage and deliver therapeutic strategies to a diverse clientele of all races and ages.

### Pathways Community Health, Lexington, MO and Odessa MO

August 2012-May 2014

**Outpatient Therapist** 

- Provided acute crisis counseling utilizing advanced techniques and correspondence with medical professionals and law enforcement.
- Experienced in Cerner Behavioral Health (formerly Anasazi) including training new providers.
- Developed quick assessments to determine client needs and resources to fulfill those needs. Made therapeutic recommendations for treatment and referrals as appropriate.
- Abided by all professional, certification, and corporate ethical standards in performance duties.
  Documented clinical services within 24 hours of client contact. Documentation met all appropriate HIPPA and Medicaid/Medicare guidelines.
- Kept records of client contacts as specified by accounting and statistical needs of the organization.
- Coordinated provision of clinical services for clients with other programs and medical services.

### Midtown Psychological Services, Kansas City, MO

January 1999-August 2012

Parent Aide, Licensed Professional Counselor, Certified Advanced Substance Abuse Counselor

- Worked as an independent contractor.
- Developed initial assessments, treatment plans, and course of therapy.
- Provided written reports for caseworkers, lawyers, and court officials.
- Testified as an expert witness in court on several occasions.
- Managed and delivered therapeutic strategies to a diverse clientele of all races and ages.

#### **EDUCATION AND ACHIEVEMENTS:**

Licensed Clinical Professional Counselor State of Kansas – December 2015

#### Certified Mediator for the State of Missouri –August 2014

Certified in Civil and Family Mediation

#### National Certified Counselor 2012

Recognized by the National Board of Certified Counselors as a counselor of high quality and good standing within the nation.

## Certified Reciprocal Advanced Drug and Alcohol Counselor Certification 2004

State of Missouri highest certification for a Substance Abuse Counselor.

## <u>Licensed Professional Counselor State of Missouri- 2004</u>

## Masters in Counseling and Guidance, 2002

University of Missouri at Kansas City, MO,

Emphasis in Marriage and Family Therapy. GPA 3.6

## Bachelor of Arts in Psychology, 1998

Wichita State University, Wichita, Kansas.

Graduated with Departmental Honors, Cum Laude, GPA 3.8

Two years research experience and presentation at a psychological convention.